

# Confidence Levels Defined

CONTINUAL IMPROVEMENT

- **Optimal**—inventory complete, condition inspected and tested by trained personnel on regular schedule, well documented.
- **High**—inventory complete, condition visually inspected by trained personnel on regular schedule, partially documented.
- **Moderate**—inventory complete, condition estimated and certain % tested on regular schedule, verbally documented.
- **Low**—partial inventory, condition based on manufacturer's estimate or other reliable source, process not documented.
- **No**—no inventory, no assessment method, no process.